

**Inspect Assist**  
We inspect and  
evaluate, so you  
don't have to.



# Quality inspections that give you fuller visibility of your installations.



### What is Inspect Assist?

Inspect Assist provides four levels of inspection services, available across all UK postcodes, designed for consumers and businesses needing independent assessments for claims or dispute resolution. Using a trusted network of inspection partners, the service covers home improvement, renewable installations, and construction sectors.

### Why Inspect Assist?

Our inspection services cater to varied needs, from initial remote assessments to comprehensive on-site evaluations. Whether a case requires simple issue identification or expert testimony for court compliance, Inspect Assist delivers clear, actionable insights that help resolve disputes efficiently and accurately.

### How does Inspect Assist work?

Inspect Assist offers four inspection levels:

1. Digital Inspection: Remote assessments using video capture technology.
2. Standard Inspection: On-site visits by approved contractors.
3. Specialist Inspection: Detailed evaluations by Chartered Surveyors or Subject Matter Experts.
4. Expert Witness Inspection: Technical, court-compliant reports for expert witness cases.

## The benefits



### Partners

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Presents tailored inspection reports to meet individual requirements.

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Provides choice via a tiered inspection service.

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Allows case progression or defence by the instructing party.

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Offers flexible and fixed pricing on a case-by-case basis.

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Provides specialist reporting that unique to home improvements and renewables.

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Ensures an independent view regarding the cause of issues.

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Delivers recommendations regarding any required remediation work.

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Offers an opinion on the cost of any work to rectify problems.

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### Homeowners

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Provides independent and reliable support to rectify issues in the home.

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Delivers appropriate outcomes for consumers.

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Eases the burden on homeowners when things go wrong.

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Through use of our approved contractor network, we protect consumers against rogue traders.

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Reduces exposure to CMCs.

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### Installers

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Presents tailored inspection reports to meet individual requirements.

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Provides choice via a network of tiered inspection services.

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Allows case progression or defence by the instructing party.

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Provides specialist reporting unique to home improvements, renewables and construction.

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Ensures an independent view regarding the cause of issues.

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Delivers recommendations regarding any required remediation work.

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Offers an opinion on the cost of any work to rectify problems.

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## Our accreditations



### Chartered Trading Standard Institute

All CTSI ADR approved bodies must meet a strict set of criteria covering expertise, independence, impartiality and conflict of interest. ADR organisations must also act impartially and operate with transparency, effectiveness, fairness and legality with ongoing audits completed by the CTSI.

### ISO 27001

Conformity with ISO 27001 means that an organisation or business has put in place a system to manage risks related to the security of data owned or handled by the company, and that this system respects all the best practices and principles enshrined in this International Standard.

### ISO 9001

ISO 9001 helps businesses improve services and product quality, reduce waste, lower costs and demonstrates a commitment to quality management and compliance. At the heart of ISO 9001 certification is an effective Quality Management System (QMS) that helps organisations implement consistent, effective processes every time.

### Cyber Essentials

Cyber Essentials Certification demonstrates that an organisation is protecting itself by implementing the most important cyber security controls. A team of experts review the scheme at regular intervals to ensure it stays effective in the ever-evolving threat landscape.

Qure Group Ltd is an Approved Body for the provision of Alternative Dispute Resolution with the Chartered Trading Standards Institute, full details of which can be found [here](#).

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